



Delivery of management training to improve the time management of senior executives in a telecommunications business

Client Issue

This Central Asian telecoms organisation had recognised that there was an opportunity for its managerial team to improve their effectiveness by better time management. To understand the implications of such a cultural and process change, the senior executives of the organisation underwent a one day course on the topic.

etc4CA Approach

etc4CA delivers practical business skills that enable the training participants to identify relevant time management challenges from their own business situations, applying tips, tools and techniques to overcome those issues. etc4CA offers a set of solutions and methodologies that go far beyond the classroom presentations:

- Individualised consulting support to optimise the effectiveness of the education/training programme, and to assist in implementation of the newly acquired skills and knowledge.
- Support of 'train the trainer' cascading of skills
- Validation and certification of skills

Value Delivered

This was the first course that these senior executives had attended where the content was developed and delivered by experienced 'western' business experts. The course attendees learned that time management does not just extend to business or work activities, but it also into their personal activities and lives.

"Thank you very much for such friendly, open and productive training provided to our senior executive team - we all also enjoyed taking part in this course." - Deputy Technical Director